

# Music Industry Mentoring Program

## Moshtix

### Business Operations, Brisbane

<b>Location</b>	Level 4 / 12 Commercial Road, Newstead, QLD 4006
<b>Opportunity</b>	Volunteer - Greenfields Client Services Team
<b>Program Period &amp; Frequency</b>	1 day / week, 5 February 2024 - 22 June 2024 Total 150 hours
<b>Reports To</b>	Lauren Armstrong - General Manager, Client and Fan Services

### ABOUT THE ORGANISATION

Moshtix is an industry leading General Admission ticketing provider, specialising in live music and entertainment events.

Launched in 2003, our longevity is based around our industry-leading technology that caters for self-service, full service and white label offerings, backed by a team of highly experienced industry professionals. We work with some of the country's most iconic festivals and live music venues, as well as providing ticketing and marketing services to the dance music, comedy, cinema, arts & culture and entertainment sectors nationally.

The Moshtix platform provides a seamless connection between our clients, ticket buyers and the artist, at a fair price to help people discover, share and experience the live entertainment they love.

In 2019, Moshtix became a Ticketmaster company, part of Live Nation Entertainment (NYSE: LYV) - the world's leading live entertainment company comprised of global market leaders: Ticketmaster, Live Nation Concerts, and Live Nation Media & Sponsorship.

### ABOUT THE OPPORTUNITY

You will be volunteering within the Greenfields Client Services Team to assist the client managers with delivering ticketing for festivals around the country, which may include Bluesfest, Groovin' The Moo, Supanova Gold Coast, CMC Rocks and others.



This will include learning to use the Moshtix ticketing platform to build events, issuing comp tickets, assisting with staff briefs, rostering casuals, booking in marketing placements and plenty more.

In this volunteer role, you will learn to:

- Gather all information relevant to ticketing from clients using the Moshtix platform,
- Use the Moshtix platform to build event ticketing which may include various options and add-ons,
- Issue complimentary tickets upon request,
- Assist with creating and communicating rosters for casual ticket scanners,
- Assist with briefings of casual ticket scanners,
- Work with clients using the Moshtix platform and the marketing team to create marketing content to be distributed through Moshtix EDMs and social channels,
- Develop your written and verbal communication skills to help you work within the team, as well as communicate externally with ticket buyers and clients, and
- Multi-task and prioritise tasks to work flexibly and meet deadlines.

## **ABOUT YOU:**

Successful applicants will be able to demonstrate their commitment to a career in the contemporary music industry through:

- Evidence of pro-actively pursuing training, practical experience or work relevant to this opportunity
- Current interests and future career goals aligned to the opportunity description

## **VOLUNTEER HONORARIUM**

This is a volunteer opportunity for participants to undertake a workplace-based learning program. To ensure this program is accessible to all, The Push will provide participants with an honorarium to help cover the cost of travel and meals and recognise participants' time on the days of the program. This honorarium will come to a total of \$3,300.



## HOW TO APPLY

To apply for this opportunity, [head to the application form](#), and when asked “*What opportunity are you applying for?*” select this role. Complete the form ensuring you provide responses and examples that reflect the Opportunity Description above and upload a copy of your CV.

**Applications close 5pm AEDT Wednesday 20 December.**

